



USEDHYSTER.co.uk

Barloworld Charter for usedhyster.co.uk trading portal

Widest selection

- Through usedhyster.co.uk Barloworld Handling gives our valued trade partners access to Europe's largest fleet of quality used Hyster forklift trucks. We typically hold over 500 lift trucks in stock at any one time including diesel, LPG and electric counterbalance trucks and warehousing trucks across all capacities and common lift heights.

Maintained from new

- The vast majority of used fork lifts we sell come from our own rental fleets having been maintained by Barloworld technicians from new. Typical age between 5 and 8 years old.

Full specification, honest condition description

- The usedhyster.co.uk trading portal provides detailed specifications so that our trade partners can make informed buying decisions. Specifications include age, condition and hour meter readings as well as good quality pictures.

Information hotline

- In the event that a trade partner requires further information about any truck they should call or email our used equipment team prior to placing a bid. Our contact details are Tel. +44 (0)1628 822151 email: info@usedhyster.co.uk

User friendly search tool

- The usedhyster.co.uk trading portal provides our registered trade partners with a user friendly search tool so that specific trucks can be found quickly and easily.

Every Week

- Usedhyster.co.uk auctions will normally run weekly from 9.00 (GMT) Wednesday to 15.00 (GMT) every Monday (excluding UK Bank Holidays). Units sold are removed at the end of the auction and new stock is added.

Best bid wins

- Registered trade partners have equal rights to bid for any truck displayed for sale in the usedhyster.co.uk portal. Bids are totally transparent and not linked to any other purchase. The trade partner that places the highest bid over the reserve

price by the end of the official auction (normally each Monday at 15.00 GMT) secures the truck and is legally bound to buy it at the bid price.

- All forklifts are displayed with a reserve price. Bids can only be successful if they are over the reserve price. If there are no bids received for the truck above the reserve price the truck may be displayed the following week with a lower reserve price, however after the 3rd week the truck will be removed from the usedhyster.co.uk portal.
- When a trade partner has been out bid for any truck usedhyster.co.uk will automatically notify the partner by email. In the case of new bids received within 1 hour of 15.00 hours each Monday the auction will be extended by 30minutes up to 17.00hours at the latest after which no further bids will be accepted. Once the auction has finished the system will notify traders by email of their successful bids.

Our promise

- The Barloworld 'trade charter' provides our assurance that descriptions of trucks advertised on the usedhyster.co.uk trading portal are accurate. In the event that a truck is shipped to a trade partner that is not in the condition or to the specification shown in usedhyster.co.uk Barloworld guarantees to refund the trade partner to the value of the bid within 14 days upon return of the truck.

First choice

- Forklift trucks sold through usedhyster.co.uk have not been offered for sale elsewhere and registered users will be the first to see new additions to our used truck stock list.

World class facilities

- Barloworld's national used equipment centre in Tamworth, Staffordshire is one of the UK's finest facilities for the storage and preparation of used forklifts. All of our ex-rental trucks are shipped to Tamworth for assessment. All trucks are stored in modern covered facilities to keep them in the best condition possible.

Refurbishment facilities

- Depending on requirements Barloworld can refurbish any truck to the exact standard required by the customer. We have state of the art workshop facilities for finishing trucks to the highest standards including, refurbishment, fitting of new OEM standard parts and fitting of specialist attachments.

Health & safety Compliance

- Upon request we can undertake a Thorough Examination for any forklift in our stock and supply certification thereby giving customers the assurance their truck is safety checked and fit for purpose. Please contact for details.

Transport advice and support

- Depending on your needs Barloworld can help arrange onward shipment of trucks to any European destination of your choice. Trade partners requiring this service should contact the Barloworld used equipment team for a quote.

Registered users

- By registering, applicants expressly give Barloworld Handling permission to verify details and perform a credit check to assess the applicant's credit worthiness prior to setting up an account. Applicants may be declined an account if their credit score does not meet our needs or if we are unable to verify details. In this instance the applicant will be informed in writing, however, depending on individual circumstances we may agree to trade with the applicant another way.
- Once Barloworld is satisfied with an application we will issue a login enabling the trade partner to bid for trucks in usedhyster.co.uk. Upon receipt of a successful bid we normally require full payment for the truck including VAT and any other valid taxes due prior to releasing the truck for transport / collection. If credit is sort it must be agreed in writing by Barloworld Handling Ltd prior to the trader placing any bids on usedhyster.co.uk

Security

- Upon successful registration the applicant will be emailed a username and password to access the usedhyster.co.uk trading portal. It is the applicant's responsibility to keep these details secure so they cannot be passed to any other individual. Barloworld Handling will **not be responsible** for unwanted trades due to theft, fraud, lack of security or carelessness of trade partners and successful bids will remain legally binding. It is recommended that trade partners regularly change their password to maximise security.
- Barloworld Handling treats trade partner contact details as confidential. We use contact details given to us during registration to verify credit worthiness and facilitate trade. However beyond this we will not pass your details onto any third party. Trade partners can opt out of our service at any time.